CODOXO

VIRTUAL SPECIAL INVESTIGATION UNIT (SIU) SERVICES OVERVIEW

Offload SIU Compliance & Scale Operations through End-to-End Services.

Scale your SIU capabilities and meet compliance mandates through Virtual SIU Services.

As healthcare fraud, waste, and abuse continues to grow across the nation rapidly, health plan and agency cost containment teams are under increased pressure to meet compliance deadlines and prevent and mitigate exposure. However, such teams as the SIU are operating with highly limited resources, fragmentation across data, departments, and technologies, as well as increasing regulations and reporting mandates.

Through Codoxo's Virtual SIU Services, health plans and agencies can focus on higher-value tasks by fully or partially outsourcing their SIU operations while ensuring compliance and good stewardship of their healthcare dollars.

SERVICES OVERVIEW:

Codoxo's Virtual SIU Services enable health plans to scale their internal SIUs through virtual resources and services. Our team of industry-leading SIU and clinical experts become an extension of the client SIU team, focused on identifying potential fraud, waste, or abuse (FWA) and ensuring compliance.

SIU Services Delivered Using Codoxo's Forensic AI Platform

Our team of investigators and analysts use the Codoxo proprietary Forensic AI Platform to review your health plan's claims data intelligence. The platform stores and analyzes data quickly, as well as:

Detects suspicious activity of intentional or unintentional FWA significantly faster than other tools

Builds connections across the data to provide actionable insights

Maximizes savings due to quick, proactive detection

Explains the suspicious behavior identified by the AI, allowing the user to determine if the detected claims should be pursued

Easily create leads and cases for tracking purposes and house all records related to a case

Codoxo's Virtual SIU Services Include:

DATA MANAGEMENT & IMPLEMENTATION

- Full data implementation
- Ability to perform services across all or any claim type, including professional, facility, dental, pharmacy, and vision
- Frequent data receipt and load
- Onshore data warehouse

CLIENT REPORTING & COMMUNICATION

- Codoxo/client collaboration for all investigations and cases
- Client specified cadence for client/SIU services collaboration calls
- Quarterly meetings with client and CMS (onsite or virtual as needed)
- State or plan specific reporting to meet compliance requirements

END-TO-END SIU VIRTUAL SERVICES

Codoxo's onshore Virtual SIU services cover identifying and investigating possible acts of fraud, waste, or abuse, including:

- Analyzing provider service and billing patterns and reviewing policies and procedures to detect and identify leads
- Reporting suspect leads to the client within required time frames
- Creating and managing cases, which includes Federal and State reporting summaries
- Requesting and reviewing of medical/dental records within required time frames

DOMAIN EXPERTS

Based on client need, access to any combination of the following industry experts is available:

- Certified Fraud Examiners (CFE)
- Project Managers (PM), Six Sigma
- Certified Professional Coders (CPC)
- General Fraud Analysts
- LPNs or RNs
- Medical Director

BENEFITS:

SCALE SIU OPERATIONS BY EXTENDING YOUR BANDWIDTH WITH VIRTUAL SIU SERVICES that supplement your current team's efforts to improve detection, research, investigation, and case management

REDUCE EXPOSURE TO HEALTHCARE FRAUD and increase potential recoveries

INCREASE CASE IDENTIFICATION

DETECT AND RESPOND QUICKLY TO CURRENT AND EMERGING PROBLEMS and opportunities to proactively control costs while ensuring a high ROI

ENSURE STATE OR PLAN COMPLIANCE

ENABLE CLIENT SIU TEAMS TO SPEND MORE TIME on the most impactful cost avoidance activities

MEET COMPLIANCE MANDATES within required timeframes